

Quality Policy Statement

Trojan Lighting Solutions Limited (Trojan) manufactures bespoke functional, decorative, emergency and energy efficient lighting solutions for multiple sectors throughout the UK including, but not limited to commercial, industrial, health, education, rail, residential and public sector.

It is Trojan’s policy to provide every client with a high-quality service that exceeds expectations and ensures high levels of customer satisfaction.

Trojan has a flexible approach, a ‘can do’ attitude and understands commercial expectations. We are committed to working with suppliers and clients to establish and maintain the highest quality standards in a cost-effective and practical way.

Trojan is customer-focused and delivers its projects through a partnership with approved sub-contractors and close relationships with its clients.

Trojan’s business is managed through a Business Management System, specifically designed for the company with a scope to provide the ***“Design, Manufacture and Supply of Lighting and Intelligent Lighting Control Systems for Commercial and Industrial Applications”***.

The company is committed to continually improve the operation and effectiveness of our management systems through the setting and monitoring of objectives to make planned improvements, compliance with legislative and regulatory requirements as well as best practice, and also through identifying and achieving the needs and aspirations of our stakeholders, especially our customers.

We will revise, monitor and review our objectives and performance on a regular basis to promote continual improvement of our processes and activities.

This policy statement will be briefed to all employees at induction and shall be formally reviewed on an annual basis by directors.

This Policy Statement is authorised by:

Signed:

Position: Managing Director

Date: 10th May 2024

DOCUMENT REFERENCE:	POLO1	ISSUE DATE:	10-05-24	PAGE 1 of 1
<p>This document is electronically stored in a controlled status as part of our Management Systems. Any duplicate copies saved elsewhere or printed copies of this document shall be treated as uncontrolled.</p>				